

How to Create a Western Digital Hard Disk RMA

1. Go to www.westerndigital.com
2. Select Support--Warranty Services
3. Click on the End User option
4. Click on the RMA (Product Replacement Online Option)
5. Enter the Serial Number of the broken HD
6. Enter the requested contact information
 1. use Frllez as last name
 2. Should see address for physics building
7. Print out the instruction page
 1. sign and date
8. Package the HD--be sure to follow the printed instructions
9. Send to WD